

## **Pacific Harbour Villas Booking Policies**

### **Cancellation and deposit**

No reservation will be accepted or guaranteed unless a valid credit card is supplied. Pacific Harbour Villas reserves the right to pre-authorize credit cards prior to arrival.

All bookings require a non-refundable deposit for the first night at the time of the booking in order to secure the reservation.

Deposit of the first night will be charged to the provided credit card. If the card is invalid or declines the booking will be cancelled.

Cancellation for all bookings are 30 days prior to the date of arrival.

Failure to check-in on arrival date, room(s) will be released, and guest will cover the full reservation amount.

### **General Policies**

Payments is on arrival. Room must be paid in full, unless prepayment has been received.

Check-out is at 10:00 AM

Smoking is prohibited inside all units. \$1,000.00 fine applicable

Charges apply when an excessive amount of dishes are left behind; and/or a room has been left in an extremely dirty state.

Guests with pets, staying onsite are required to fill in a pet policy document during check-in